



# ANNOUNCEMENT

## Join us in congratulating Craig MacDonald, Our new Service Manager in Etobicoke!

We are pleased to announce that building upon his 14 years of experience with our company, Craig MacDonald has joined the Etobicoke Service Team.

Craig started with our company when it was Peel Mack/Performance Equipment in 2003. Craig was hired as an apprentice technician whose behavior and performance was that of a person who deeply cared about his job and took pride in the department and the company which he works. If he saw opportunities for improvement, he voiced his opinions and provided solutions and ideas. In the six years that followed, Craig worked as a technician and obtained his 310T license in 2009. He achieved and maintains his Mack and Volvo Veteran Mastertech status, while also holding a CNG (Compressed Natural Gas) certification, an ever growing alternative fuel solution sweeping the planet. In 2010, Craig was appointed to the position of Shift Lead, the beginning of his journey into supervision. The following four years, Craig continued to develop his diplomacy and customer service skills as he excelled in his role and responsibilities. In 2014, Craig's efforts and achievements were again recognized and he was promoted to the position of Senior Shop Foreman in Mississauga. In his role, Craig was instrumental in the implementation of the Vision-born Certified Uptime Center process. Craig is married and has been blessed with one child.

It is our great pleasure to appoint Craig to the position of Service Manager, Vision Etobicoke effective October 23rd. We very much look forward to working with him in this new role as we continue to grow this new location and remain excited about the opportunities and challenges ahead.

### Congratulations Craig!



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